

CHALLENGE

The implementation of ISO 9001:2000 into a department within a large corporate; without making some of the other small divisions compliant as well.

During 2005, Corus Group, a £9B turnover international steel manufacturer, required ISO9001:2000 compliance for its 'Solutions' division

Challenge

Although the manufacturing and automotive divisions within the group were already compliant, there were many others that were not. 'Solutions' was a new division, which traded not only externally, which required compliance, but also internally with the other non ISO compliant divisions of Corus. The challenge was to gain compliance for Solutions, without the necessity of having ISO compliance in the other divisions

Solution

Peoplewware have a dedicated Quality Assurance (QA) team, who prepare customers for audit. Working with both the customer and Lloyds, the quality manual was produced on time and within budget

Benefits

The QA system was urgently required to enable Corus Solutions to bid and win a very large MOD contract. Compliance was an essential requirement in the bidding process and in winning the business.

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peoplewware Limited

28, Warrender Park Terrace, Edinburgh, Scotland, EH9 1EE

Here at peoplewware we've been introducing innovative practices for specific customer requirements for the last six years. Using the lessons learned in the construction, financial services and oil & gas industries we are now applying these practices to businesses across all markets and disciplines.

John Sanders – j.sanders@peoplewware.com or on +44 78 13 94 61 12